Local Plan – Issues & Options consultation summary

Overview of key performance data for RCC Local Plan Issues & Options Consultation – 30 June to 30 September 2022.

Headline data

- Local Plan radio advertising reached an audience of 2,400+ listeners across two local broadcast platforms
- Paid Facebook advertising reached 12,296 Facebook users, resulting in 706 link clicks (Average Cost Per Click: 21p)
- 1,851 visitors to Local Plan Issues & Options information on the RCC corporate website
- 1,221 visitors to Local Plan Issues & Options online consultation platform
- 350+ people engaged at eight in-person information events held around the county
- 320 consultation registrations (number of people who registered to use the Issues & Options online platform)
- 178 active users (the number of people who started or completed the Issues & Options consultation)
- 3,370 representations (the total number of questions answered by all active users)
- 51 email or paper-based consultation responses
- 229 total number of respondents to the Local Plan Issues & Options Consultation

Overview of activity

The following activity was undertaken to achieve registrations and responses:

- Press and media
- Email
- Radio
- Social media
- Website
- Events
- Other

Press and media

Press releases issued to local and regional media:

- Local Plan consultation to launch with commitment to evidence-led solutions
- Share your views on 12 key issues that will shape Rutland's new Local Plan
- Share your views and help shape Rutland's new Local Plan
- Last chance to help shape Rutland's new Local Plan
- Rutland County Council extends deadline for Local Plan consultation

This contributed to the following coverage:

- Council gets ready to start first stage of consultation on new Local Plan
- Greatest Hits FM radio interview with Council (Leader)
- Rutland and Stamford Sound radio interview (Leader)
- Have a say on Rutland Local Plan at Stage 1 consultation
- Public consultation launched to help develop new Rutland Local Plan
- Rutland County Council launches public consultation on Local Plan
- Residents and businesses urged to have their say before first consultation closes

Email

- Pre-launch email to Local Plan mailing list (490 subscribers) 28 June 2022
- Pre-launch email to Parish Councils 28 June 2022
- Launch email to Local Plan mailing list 30 June 2022
- Launch email to Parish Councils 30 June 2022
- Launch email to RCC Elected Members 30 June 2022
- YourRutland e-newsletter (4,600 subscribers) 8 July 2022
- YourRutland e-newsletter 15 July 2022
- YourRutland e-newsletter 5 August 2022
- Reminder email to Local Plan mailing list 15 August 2022
- Reminder email to Local Plan mailing list 5 September 2022
- Final reminder email to Local Plan mailing list 15 September 2022
- YourRutland e-newsletter 23 Sep 2022

Radio advertising

Rutland & Stamford Sound: Eight-week campaign with eight adverts per day (392 ads total)

- Includes £85 for radio production and £50 for relicensing across multiple broadcasters
- Average cost of £69 per week or £1.23 per advert played

Greatest Hits FM:

- FM, digital and online
- Audience: 2,401
- Four-week campaign with five adverts per (140 ads total)
- Average cost of £350 per week or £10 per advert played

Organic social media (no cost)

| Twitter | | | | | | |
|---------|--|--|-------------|--|--|--|
| Date | Impressions (Number of times users saw a Local Plan Tweet) | Engagements (Total number of times users interacted with a Local Plan Tweet) | Link clicks | | | |
| TOTAL: | 4,953 | 182 | 77 | | | |

| Facebook | | | | | | | |
|----------|---|--|-------------|--|--|--|--|
| | Post reach (Number of users saw the post at least once) | Engagement (Total number of times users interacted with a post) | Link clicks | | | | |
| TOTAL: | 10,890 | 757 | 155 | | | | |

Paid Facebook advertising

- 12,296 users reached (number of people who saw our adverts)
- 42,028 impressions (the number of times our adverts were seen on-screen)
- 706 link clicks (number of clicks on links within the ads)

Amount spent on Facebook advertising: £144.91. Average Cost Per Click: 21p (Facebook UK the average cost per click is 78p).

| Age group | Number of ad views | % of total ad views | Number of ad clicks | % of total ad clicks |
|-----------|--------------------|---------------------|---------------------|----------------------|
| 18-24 | 1,731 | 5% | 37 | 7% |
| 25-34 | 5,796 | 14% | 82 | 12% |
| 35-44 | 6,738 | 16% | 72 | 10% |
| 45-54 | 8,775 | 20% | 141 | 20% |
| 55-64 | 9,323 | 23% | 151 | 22% |
| 65+ | 8,945 | 22% | 211 | 29% |
| TOTAL | 41,308 | | 694 | |

Website traffic

Traffic to key Local Plan web pages and Issues & Options consultation platform from 30 June to 30 September 2022:

- The New Local Plan | Rutland County Council (2,502 page visits by 1,767 unique visitors)
- <u>Issues and Options I Rutland County Council</u>
 (2,427 page visits by 1,851 unique visitors)
- <u>Issues and Options consultation | Opus Consult</u> (1,221 page visits)

In-person events

Eight pop-up events held across five locations, totalling 38hrs engagement and circa 350 people met:

| Event | Date |
|-------------------------------|-----------|
| Cutts Close Party in the Park | 10-Jul-22 |
| Friday Uppingham Market | 15-Jul-22 |
| Wednesday Oakham Market | 20-Jul-22 |
| Ketton Library | 03-Aug-22 |
| Friday Uppingham Market | 05-Aug-22 |
| Saturday Oakham Market | 06-Aug-22 |
| Ryhall Library | 11-Aug-22 |
| Ketton Library | 13-Aug-22 |

Other

- Updates in weekly briefing sent to Members, RCC staff and Parishes
- Local Plan Issues & Options toolkit shared with all Members and Parishes
- Posters sent to all Parish Councils
- Local Plan Issues & Options item at Parish Council Forum